



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act, 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
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SECY CHN 01508NKS

C A No. Applied For
Complaint No. 77/2020

In the matter of:

Sachin SharmaComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. Arun P Singh (Chairman)
2. Mrs. Vinay Singh, Member (Legal)
3. Dr. Harshali Kaur, Member (CRM)

Appearance:

1. No one, on behalf of the complainant
2. Mr. Imran Siddiqi, On behalf of BYPL

ORDER

Date of Hearing: 24th December, 2020
Date of Order: 28th December, 2020

Order Pronounced by:-Dr. Harshali Kaur, Member (CRM)

Briefly stated facts of the case are that the complainant applied for new connection but the respondent company rejected his application for new connection.

It is also his submission that he applied for new domestic connection vide application no. 8004336579 at his premises no. L-8&9, Khasra No. 677, Ram Gali, Ground Floor, New Mandoli Industrial Area, Delhi-93, but the respondent

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company rejected his application for new connection on the pretext of premises booked by MCD.

He further submitted that he filed a RTI application in EDMC and a reply was received thereupon from EDMC that the said property is not booked by them. He submitted the RTI reply to the respondent but the respondent failed to release the new connection. Therefore, he filed the present complaint before this Forum praying that the respondent be directed to immediately release the new connection.

Notice was issued to both the parties to appear before the Forum on 11.12.2020.

The Respondent company submitted its reply stating therein that the complainant applied for new electricity connection at Plot No. L-8&9, Ram Gali, Khasra No.77, New Mandoli Industrial Area, vide order no. 8004336579. The request for new connection was rejected due to the reason that the respondent received letters dated 03.08.2018 and 31.07.2019 from Delhi Pollution Control Committee for disconnection of supply being used in the premises and subsequently the said address was undated in the record of respondent.

The matter was heard on 11.12.2020, when both the parties were present and complainant was directed to file DPCC certificate and respondent was directed to visit the site of the complainant and file its site inspection report.

It was also suggested by this Forum that both the parties try and resolve the present complaint amicably before the next date of hearing i.e., 24.12.20.



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On 24.12.2020, the counsel of the complainant submitted a withdrawal letter asking for permission to withdraw the present complaint from the Forum, with due signature.

The complainant in his withdrawal letter clearly states that his issue has been addressed and resolved. He has received the demand note which the complainant admits to have paid. He also states that he would like to withdraw his case as he is satisfied and also does not want to pursue the present case any further.

Since the complainant himself wants to withdraw his case, the Forum granted the complainant's request of withdrawal of the present complaint as the respondent company has released the demand note and same has been deposited by him.

Under the circumstances, this Forum finds it prudent to allow the complainant to withdraw his complaint and directs the office to consign the file to record room after sending a copy of this order to both the parties.

No order as to the cost.

The order is issued under the seal of CGRF.



(HARSHALI KAUR)
MEMBER (CRM)



(VINAY SINGH)
MEMBER (LEGAL)



(ARUN P SINGH)
CHAIRMAN